

# County of Los Angeles Sheriff's Department Headquarters 4700 Ramona Boulevard Monterey Bark, California 91754–2169



July 11, 2014

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

## LOS ANGELES COUNTY SHERIFF'S DEPARTMENT QUARTERLY REPORT BACK ON THE STATUS OF RECOMMENDATIONS MADE BY THE CITIZENS' COMMISSION ON JAIL VIOLENCE

On October 16, 2012, the Board requested the Los Angeles County Sheriff's Department (Department) report back on the status of recommendations made by the Citizens' Commission on Jail Violence (CCJV). For a historical account of all the recommendations, please refer to the Department's October 8, 2013, response. Beginning with the November 12, 2013, response, the Department will limit the status updates to only those recommendations that are being funded or are still in the process of being implemented.

Should you have any questions or require additional information, please contact me or Assistant Sheriff Terri McDonald, Custody Operations, at (213) 893-5001.

Sincerely,

JOHN L. SCOTT

**SHERIFF** 

On October 8, 2013, the Board approved the first phase of funding for many of the remaining CCJV recommendations. The Department is currently in the process of implementing the phase one actions approved by the Board. Below is the current status of each of the remaining in progress recommendations.

<u>Recommendation 3.8</u> - PPI and FAST should be replaced with a single, reliable, and comprehensive data tracking system.

The Department has identified the specifications necessary to build a suitable environment for the Performance Recording and Monitoring System (PRMS). Procurement of the hardware and software for this environment has been completed and staff is working on its set-up and configuration. Concurrently, developers are working on completing the Preliminary Data Entry (PDE) module, which is the first interface Department users utilize in order to enter information into PRMS. It is anticipated that this recommendation will be completed by December 2016.

<u>Recommendation 3.12</u> - The Board of Supervisors should provide funding so that the Department can purchase additional body scanners.

The body scanner pilot program started on April 21, 2014, at the Department's Inmate Reception Center (IRC). Two body scanners were installed at the IRC Booking Front and Oldside Courtline locations. The table below shows the volume of inmates scanned as of June 20, 2014.

Location	Inmates Scanned	
Booking Front	3,471	
Old Side Court Line	2,602	

Currently inmates are chosen at random to proceed through the body scanners, because the number of body scanners cannot process all inmates at this time. All other inmates are searched in accordance with existing search procedures.

To date there have only been two instances of contraband found during the regular screening process, which included pieces of metal, methamphetamine, and a syringe. There have been several other instances where the body scanners have detected contraband on inmates who were suspected by investigators of possessing it, and were taken from their housing unit to the body scanner for screening.

Overall, the body scanners have worked properly without any significant issues. The challenge for the Department has been the inability to staff the body scanners on a regular basis. The Department is examining existing items that may be redirected to fulfill these positions. The Department has ordered a body scanner for the Department's Century Regional Detention Facility (CRDF). The expected delivery date is August 2014.

<u>Recommendation 4.11</u> - Management staff should be assigned and allocated based on the unique size and needs of each facility.

The Department and the Implementation Monitor met with Chief Executive Office (CEO) staff on January 23, 2014, to discuss the Department's proposal. The CEO continues to review the Department's submitted proposal.

Recommendation 4.12 - LASD should create an internal Audit and Inspections Division.

On May 13, 2014, the Board approved a lease of office space for the Internal Monitoring, Performance Audits and Accountability Command (IMPAAC). The space is currently being prepared and the unit expects to move in before the next report to the Board. IMPAAC is continuing with the hiring process for professional staff items and phase two sworn positions. The CEO has agreed to create a new sheriff's auditor classification for the Department. The Department is working to develop the specifications and testing process for the new position. A consultant has been hired and audit training has begun.

<u>Recommendation 6.3</u> - Deputies and supervisors should receive significantly more custody specific training overseen by the Department's Training Bureau.

The Department continues to schedule and hold training classes for force, ethics, and supervising mentally ill inmates. Attendance is mandatory for these classes and backfill overtime is provided to units to enable them to send personnel to the training classes. The results of the Department's stated phase one goal, to date, are listed in the table below:

Training Class	June 30 Goal	Actual
Identifying and Interacting with Mentally III Inmates	20%	32%
Force Concepts/Ethics	20%	22%
Jail Specific Restraining Techniques	20%	30%
Use of Force Investigations for Supervisors	90%	97%
Inmate Extraction Training	60%	63%

The Department was delayed in providing inmate extraction training due to longer than expected policy revision discussions that involved working groups and the American Civil Liberties Union. The policy is near completion and training has been expedited for critical line staff personnel.

The Department will continue these mandatory classes for the first part of the next fiscal year until all line personnel have attended. As this phase nears completion, the Department will transition into an annual training plan that will refresh these training areas, as well as other critical topics.

Recommendation 7.1 - The investigative and disciplinary system should be revamped.

The Department's Internal Affairs Bureau (IAB) team members are in the process of completing additional requisite training. However, all team members have completed orientation and are being scheduled for the additional required training. The average caseload has dropped from 16 to 17 cases per investigator to approximately 10 cases per investigator. The average case completion time is approximately 8.5 months per case, down from about 10.5 months per case. It is anticipated with all personnel fully trained, the caseload may drop to as low as 8 cases per investigator with an average case completion time as low as 7 months.

The Department's Internal Criminal Investigations Bureau (ICIB) has reduced its average caseload per investigator from 11.5 cases to 10.2 cases, and has reduced its average case completion time from 5.3 months to 4.8 months. With continued proficiency of new personnel, it is anticipated that the caseload could go down as low as 4.5 cases per investigator, with an average case completion time as low as 4.5 months.

Two additional County Counsel attorneys for the Advocacy Unit have been identified, and will begin work later this month.

<u>Recommendation 7.14</u> - The inmate grievance process should be improved and include added checks and oversight.

The Custody Automated Reporting and Tracking System (CARTS) inmate complaint module has been completed and is operational at all custody facilities. The Department is streamlining the reports, identifying gaps in the system, and making modifications. The iPad proof of concept continues to be well received by the inmates. In order to advance the deployment of the iPads, the project is seeking funding for a separate inmate network.

The iPads are deployed in two dorms at the Department's Men's Central Jail (MCJ) and two dorms at CRDF. During the last week of June, the iPads processed nearly 6,000 requests for information that were provided by this automated system. In addition, the iPad grievance system processed over 600 requests/complaints that required staff intervention to complete.

The Department continues to work toward manually inputting five years of historical data regarding complaints against staff from FAST into PPI. It is anticipated this will be completed by December 2014.

<u>Recommendation 7.15</u> - The use of lapel cameras as an investigative tool should be broadened.

The Department continues to progress with the installation of cameras as planned at the Department's MCJ, Twin Towers Correctional Facility, and IRC. The Department is on pace to complete work at those facilities by December 2014. CRDF will be the next installation location.